



# Contentworker 21.1.

## Release Notes

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# 1 Introduction.

## 1.1 21.1

Our versions are numbered with Year.Number instead of traditional major.minor. It only supports SharePoint 2016 and SharePoint 2019.

## 1.2 Important Note about the Add-ins

As always, you can upgrade the Contentworker server and then roll out add-ins at the pace that works for you. In other words, older add-ins continue to work with the new server. However, the add-ins themselves share some core functionality between them, so when you install new add-ins you should upgrade all that you use on a workstation simultaneously.

## 1.3 Future Notes

A feature below may contain a text starting with “*Future Note*.”. We have added these when we feel we want to update you about future plans for a feature. Feel free to contact us (see below) if you have ideas or comments on such notes. Any such input is valuable in our roadmap planning.

## 1.4 New Ideas

We build our roadmap from a combination of our ideas and input from customers. Our largest focus of our development effort is based on requests from customers. Please don't hesitate to use our support portal to make suggestions.

## 2 New Features.

### 2.1 Sharing Portal – Office 365 Matter Workspace

In 19.3 and 20.1 we introduced completely redesigned External Collaboration features that allow documents to be shared to Office 365. Sharing features give an instrument to share documents one way as secured links as well as check out documents from Contentworker to Office 365 and is intended for cases when you want external user(s) to be able to edit the documents.

In 21.1 we expand our sharing features with Sharing Portal – a separate SharePoint Online Team site that can be created from Contentworker and associated with a matter. This site is used to store documents shared as secured links or checked out from Contentworker to Office 365 for collaboration. But there is no limitation on just using it for documents originating from Contentworker.

The Team site can be accessed through Microsoft Teams and can be used to share and collaborate with clients and other external users.

Users can easily navigate to the Team site from within the matter in Contentworker.

### 2.2 Add Subject Filing Tag and Send emails in fewer clicks

Adding a Subject Filing tag to an email and sending it now can be done with fewer clicks via the “Tag and Send” feature. Users just need to select a matter and click Send. Email would be sent with a filing tag added to the subject.

If you use Tag and Send in an email that has a thread already saved in Contentworker (ie you are saving a reply or a forward to an email that is already in CW), the matter from the last thread saved in Contentworker will be suggested to you. It’s only a suggestion to save some clicks and you can of course select another matter.

“Tag and send” is not a replacement for the “Tag for filing” feature. We keep Tag for filing drop-down menu as a lot of users love it and find it easy to use. So, we made the “Tag and send” button optional. It could be turned on in Filing Add-in Settings.

## 3 Changes to Existing Features.

### 3.1 Changes in the Tree View

In 17.3 we introduced changes in the Tree View to retain all the nodes you expand in a matter until you move to another matter. This has been made possible through caching functionality and since we cache information, we have also added a menu item “Refresh” in the right-click menu in the tree view.

We heard users saying it was confusing if new documents were uploaded to a workspace when collaborating with others because document numbers stay the same in the Tree View until press the “Refresh” menu item.

So, we added an option on The Preferences page “Interface” tab. Users can now set Tree View to “retain all the nodes while navigating in a matter” or “display up-to-date document counts”.

### 3.2 Add-ins Enhancements working with Office 365 desktop apps

Office and Filing Add-ins use the NetOffice library to communicate with Microsoft Office applications. We upgraded the NetOffice library to v1.8.1 that has major improvements working with Office 365 desktop applications.

## 4 Fixed Issues.

### 4.1 Share checked out documents as secured links issue

An exception appeared on a checked-out document properties dialog after it was shared one-way as a secure link. This has now been fixed.

### 4.2 “User cannot be found” issue during workspace archiving

Workspace archiving failed with the “User cannot be found” error if a user who created workspace was disabled in Active Directory. This has now been fixed.

### 4.3 Outlook 365 digitally signed email preview issue

Outlook 365 crashed during digitally signed email sending if another email was attached to it and previewed before sending. This has now been fixed.

### 4.4 Office Add-in loading issue

Office add-in failed to load with `SetCompatibleTextRenderingDefault` exception during Microsoft Office application start if another COM add-in is installed with a name that goes before “Contentworker Office Addin”. This has now been fixed.